



We are available for all your medical and cosmetic dermatologic needs with in-office appointments and Telemedicine. We are working hard to ensure your safety during the COVID 19 Pandemic. Dr. Martinez, Valeri and Sarah have all received the COVID vaccine and we are confident that you can feel safe in our office. We wanted to keep you informed of our office procedures:

All patients must wear a mask to enter the office, undergo screening questions and temperature checks.

Dr. Martinez will see one patient at a time. Patients will not be exposed to each other as we modified our waiting room and schedule to ensure that person to person contact is kept to a minimum.

Medical grade HEPA filtration systems are running continuously throughout the office.

Exam rooms are disinfected after each patient.

All staff and Dr. Martinez have received the COVID vaccine and are always protected with N 95 masks.

Appointments will be kept to 15 minutes or less to decrease exposure time.

## **IN OFFICE APPOINTMENTS**

When you schedule for your visit, you will be asked COVID-19 screening questions on the phone.

When you come to the office, you must wear a mask to enter. (If you forget your mask call 512-329-6090 and we will bring one to you)

At the entrance, you will find clip boards with COVID-19 screening questions. Fill out the form, answer the questions, sign and date and proceed to check in. Your temperature will be taken and you will be escorted directly to a private exam room.

Click link if you would like to print your screening questions ahead of time and bring them with you already completed. [COVID Screening Questions Link](#)

Do not bring anyone with you. If you must bring someone with you, they will need to wait in the car so that we can follow social distancing guidelines. (If you have extenuating circumstances please call to discuss)

Please be on time to your appointment as this will help us be on time with this new schedule.

## **TELEMEDICINE APPOINTMENTS**

If you are considered high risk, cannot pass the screening questions, are not healthy at this time to come in to the office, or if your problem can be addressed virtually a Telemedicine appointment will be made. You will see Dr. Martinez from your phone, laptop or tablet. This is a covered service by Medicare and most insurance plans, but please confirm with your insurance carrier. You can click the link [here](#) to see the video chat service we use and what to expect.

## **PRODUCT PURCHASE**

Call ahead place your order, pay with credit card. Confirm the time you want to pick up. When you arrive at the office, call 512-329-6090 from your car and we will bring the product directly to your car.

We look forward to seeing you soon. Until then take care!

Stay Healthy,

Mary Ann Martinez, M.D.  
Valeri and Sarah